

# SERVICE WITH PROFILE



We are a future-oriented, owner-managed, international tyre wholesaler with the aim of satisfying the wishes of our customers and the challenges of the market swiftly and without complications.

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In our warehouse stockholding, we have a continuous, above-average range of products in the areas of tyres, rims and accessories.

#### Important facts:

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The Tyroo GmbH with Stefan Kratofiel, Holger Krieg and Tobias Fink became active on 1 July 2020 and developed into an established international tyre wholesale company. Countless quality tyres from many renowned sales partners are warehoused in order to be in a position to provide our customers with a wide range of products at all times.



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Our top priority are specialist expertise in all areas relating to wheels, as well as the efficient, rapid processing and handling of your orders.

We are constantly developing corresponding car, truck, TPMS (Tyre Pressure Monitoring System) and 2-wheel configurators due to the ever-increasing complexity. These can be used through our online shop.

As a high-performance full-range supplier, Tyroo GmbH will be happy to provide you with comprehensive advice.

# NUMBERS, FIGURES, FACTS

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The area of the site at the central location in Neuhof is 85,000 m<sup>2</sup>. There are 7 warehouses with 35,000 m<sup>2</sup> of storage space and 2 office buildings on the site. The storage area was expanded by 10,000 m<sup>2</sup> for truck tyres in 2020.



# **OUR TEAM**

#### Our team:

We work hand in hand between the order acceptance department, customer service, the IT department, the complaints department, the accounts department and our warehouse managers.

#### Our company values:

We are constantly evolving to make our customers' lives easier. Continuous training for the team where the customer benefits from it.

#### Working atmosphere:

There is a positive working atmosphere in our company. Characterized by team spirit, openness and mutual support.

#### CONTACT DETAILS:

**Christopher Strack** 

- 🖻 personal@tyroo.de
- **& +49 6655 / 999 46 156**
- https://www.tyroo.de/karriere/



# CUSTOMER SERVICE

Orders can be placed via our own online shop, by phone, email or through a variety of platforms.

Our customer service team will gladly and quickly help with questions / reclamations. We are also happy to advise our customers by telephone.



#### WE HAVE SPECIALIST STAFF FOR THE FOLLOWING AREAS:

#### CARS

• Finding combination tyres

#### TRUCKS

- Long-distance traffic, local traffic
- Construction sites
- City or long-distance bus
- Front axle, rear axle or trailer

#### **MOTORBIKE TYRES**

- Tube allocation
- Rim tape allocation
- Approval of motorbike tyres
- Combinations to match motorbike

#### **RIMS - COMPLETE WHEEL - TPMS**

- Does the selected rim also fit the vehicle
- When you need accessories
- Do you need TPMS if so, which?



# STORAGE AND RETRIEVAL PROCESSES

Every day, a large number of products reach us in the goods receiving department. This applies to various groups of goods. At the same time, we take care of the consignment of the daily incoming customer orders (until 17:00). For this purpose, we use high-lift order pickers and forklifts. Not only do we always give our best in storage and retrieval processes, we also use the latest technology for fast and error-free deliveries.







# PACKAGING

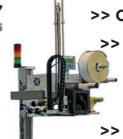
We attach great importance to optimised space-saving packaging. For this, the shipment check by scanning the individual items plays an essential role. In some cases, the tyres are repacked in cardboard boxes to ensure safe transport. The finished tyre packages pass through the shrink tunnel and are shrink-wrapped all around with foil.





**Diez GmbH** Siemensstraße 2-4 72644 Oberboihingen Phone: 0 70 22 / 30 84 - 160 E-mail: info@diez-etiketten.de

www.diez-etiketten.de



>> Packaging machines >> Conveyor technology >> Labeller >> Auto ID >> Label printer >> Label production





# SORTING SYSTEM WITH POSTCODE SORTING

In our control centre of the sorting system, we recognise directly if the system has a problem at any point. This means we can react quickly and rectify the problem as quickly as possible for a smooth process.

Our sorting plant has an integrated volume measuring frame and an overflow scale built in. The advantage gained from this is that the parcel dimensions and weights are directly available in the system and receive a scan that the parcel has been handed over to the parcel service provider. The system also recognises the postcode on the basis of the scan, so we can hand over the parcels to the parcel service directly after sorting the postcode and thus shorten the delivery time. Another advantage is that we can load various DPD bridges directly into the respective countries and ensure fast delivery to Germany, Italy, Belgium, Luxembourg, Austria, the Netherlands and France. We deliver with the parcel service DPD and GLS. Orders placed by 17:00 will be shipped on the same day.







# **CAR TYRES**

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As a full-range supplier, we stock tyres from all the world's renowned manufacturers. We offer great variety on 30,000 m<sup>2</sup> of warehouse space with a storage capacity of about 800,000 consumer tyres. In the consumer tyre segment, we offer car, SUV/off-road and truck tyres for every application and weather condition. Our trained sales team will be happy to help you with any tyre-related questions by phone or e-mail. With our professional search in our online shop, you are guaranteed to find the right tyre for your vehicle, suitable for every size and for every season.

#### CONTACT DETAILS:

➡ info@tyroo.de
 ₲ +49 6655 / 999 46 - 110

#### THE FALKEN BRAND

The Falken brand was established in 1983 in its home country of Japan, initially as a flagship brand of high-performance radial tyres. Its founders deliberately chose a name that expresses dynamism, performance and natural elegance. Now, four decades later, Falken is a highprofile independent brand focusing on quality products, and continuously drives progress by using professional motorsports as a development and testing arena.



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# BRANDS IN OUR PORTFOLIO

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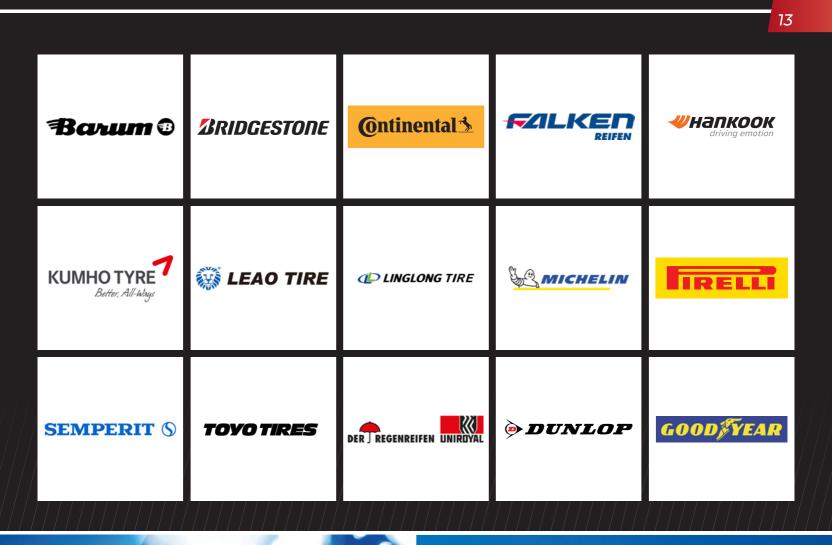


#### Takes your fleet further. And your performance, too.

#### **The new Conti Hybrid HD5**

www.continental-truck-tyres.com





# Discover your passion



**Open Roads Await** 

www.toyotires.de

# **TRUCK TYRES**

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We stock all major and well-known truck tyre manufacturers. On a storage area of 10,000 m<sup>2</sup> up to 40,000 truck tyres are stored. Our range covers the various sectors such as local and long-distance transport, construction site, as well as city buses and coaches.

We offer exclusive distribution of the ERACLE brand in the truck sector. We are also happy to advise you by telephone.

You can get the perfect overview of all suitable tyres via our truck configurator in the online shop, where you can order around the clock. We stock truck, construction site and bus tyres in all sizes and for all axles. Choose between summer and winter tyres to keep you and your fleet safe on the roads all year round.

Your orders will be dispatched on the same working day by 16:30. We are happy to provide express delivery on request.



#### CONTACT DETAILS:

☑ Ikw@tyroo.de
 ७ +49 6655 / 999 46 - 113

#### THE FALKEN BRAND

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falkentyre.com



# **MOTORBIKE TYRES**

We have a storage capacity of approx. 50,000 motorbike tyres with a storage area of over 3,000 m<sup>2</sup> where we stock all the well-known motorbike tyre manufacturers. Are you looking for tyres for motorbikes, scooters or other 2-wheelers? We can offer motorbike tyres from all renowned manufacturers such as Metzeler, Pirelli, Michelin and many more at favourable prices.

#### CONTACT DETAILS:

motorradreifen@tyroo.de
 +49 6655 / 999 46 - 112

#### **BRANDS IN OUR PORTFOLIO**





# FROM PROFESSIONALS FOR SPECIALISTS

A PASSION FOR TYRES - SINCE 1946

For us, "Made in Germany" is not just an advertising promise, but is throughout part of our corporate culture. As a traditional company, we have been producing cross ply tyres for two-wheelers for more than 70 years. Over 550 different models are manufactured in our tyre factory with a high level of craftsmanship so that everyone can find the right tyre.





# THE TIRE SPECIALIST







**Chopper / Touring Diagonal** 



Radial





Enduro

Cross

WWW.MAXXIS.DE

#### **BRANDS IN OUR PORTFOLIO** ALCAR **ARBEX** Cermeni DEZENT LEICHTMETALLRÄDER GJELGHE ß DIEWE WHEELS **RIMS AND TPMS ZD**R Aluminium and steel rims, complete wheels and tyre WHEEL pressure monitoring systems Our competent employees offer you help with everything to do with wheels and tyres. With us you have the possibility to find the right product for your customer easily and quickly. Our rims are stored on a storage area of 2,000 m<sup>2</sup> and an additional outdoor area of approx. 3,000m<sup>2</sup>. We especially recommend our own brand Arbex made by Oxigin.

In addition to our huge range of tyres, we carry aluminium and steel rims from selected manufacturers and can therefore supply you with an extensive selection at fair prices. You can of course also order complete wheels from us and save time. You also have the option of ordering complete wheels with vehicle-specific tyre pressure monitoring sensors. Our own TPMS configurator is a highlight here.

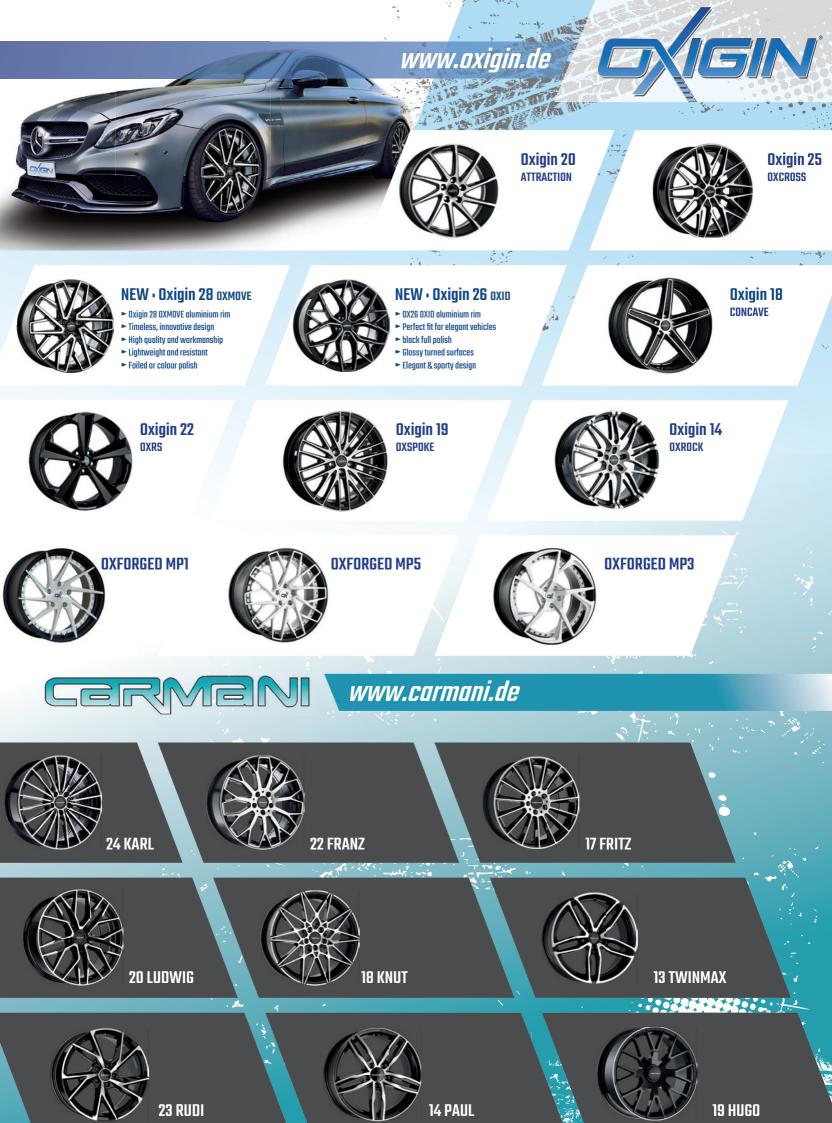
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#### CONTACT DETAILS:

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 ₲ +49 6655 / 999 46 - 111

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Wheels



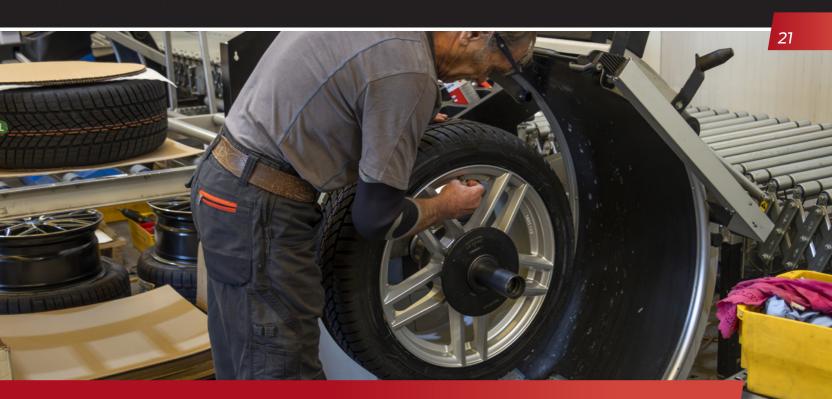


## TPMS

What does TPMS mean? TPMS = Tyre Pressure Monitoring System

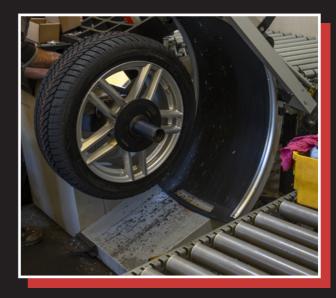
The sensors monitor the air pressure while the car is in motion. The sensor immediately reports to the cockpit if the pressure deviates from the pre-setting. Accidents can be reduced in the event of an extreme loss of pressure by the sensor's message. The air pressure can be corrected regularly by permanently monitoring the air pressure. This has a positive effect on fuel consumption. Tyroo has a wide range of OE replacement sensors and universal sensors. Another advantage is that TPMS sensors can be replaced easily and quickly We also have a large vehicle coverage. Various rubber and metal valves (silver, black, grey, bronze) are also part of our versatile range. You will find the matching TPMS kit assignment in our shop.

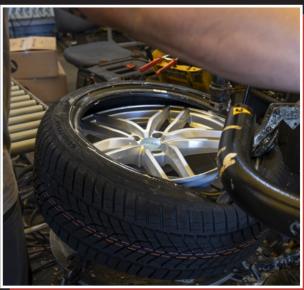




# COMPLETE WHEEL ASSEMBLY

The configuration can be done directly in our shop or via a detailed telephone consultation by our trained staff. The existing vehicle is selected via the key number or vehicle data. The rims displayed are matched to the selected vehicle. You can quickly find your desired rim using various filter options. You are guided step by step through the complete wheel. An expert opinion is based on suggestions for corresponding options.









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# **ONLINE SHOP**

With free registration for commercial customers! Functions offered by our online shop:

- Configurators for rims, complete wheels, TPMS, motorbike and truck tyres
- TPMS KIT allocation
- Consultation mode (3 different settings possible) for optimal end customer consultation
- Offer function create, print and save an offer for the end customer
- Invoice & parcel tracking available online
- Manufacturer promotions
- Cancellation option via the order overview
- Match-code help to find the article quickly

- Tyre combination search
- Tyre test results
- 2-wheel reverse search / tube assignment
- TRUCK DE-MINIMIS promotion
- Management of various delivery addresses
- Create return / complaints
- View change
- Various filter functions
- Bonus point system
  - collect points per order
  - redeem points at the end in our bonus point shop



# IMPORT AND EXPORT

#### AEO certification

Tyroo GmbH has held the status of authorised economic operator since January 2023. Also known as AEO certified. (AEO = means authorised economic operator)

#### Advantages of the AEO authorisation:

- You are considered reliable and trustworthy by customs.
- Fewer document checks are carried out during customs clearance.
- Fewer customs inspections are carried out.
- You receive simplified customs declarations and transit procedures.

#### Benefits of the certified exporter: (Export)

- Presentation can take place outside the customs office, e.g. on the exporter's own premises.
- No waiting periods for presentation.
- Usually there are no controls.
- Processing is digital and takes only a few minutes.

#### Advantages of the authorised consignee: (Import)

• The goods can be received directly in our company.

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- The presentation, i.e. the obligation to present the goods at the customs office of destination, does not apply.
- The responsible customs office is informed electronically about the arrival of the goods.

Our trained staff can ensure smooth export and import processing.

In our export offers, we take into account the agreed Incoterms and are available to advise our customers. Please do not hesitate to contact us:

#### CONTACT DETAILS:

☑ logistik-export@tyroo.de
७ +49 6655 / 999 46 - 0





### FIND THE RIGHT TYRE









11 Designs
 16-22 inch
 Exclusive with CTYROO

## www.tyroo-shop.de

# CONTACT

#### Tyroo GmbH

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